



Royal Ahold NV
P.O. box 3050
1500 HB Zaandam
The Netherlands

Att.: Mr. Jan G. Andreae

Oslo, June 24th 2002

Dear Jan,

I refer to your letter dated 13 June 2002 and to our meeting in Zaandam on 17 June 2002.

I have, with interest, noted that you do not comment upon the fact that PriceWaterhouse-Coopers told that they had their mandate from ICA Ahold AB, and that they were reporting to Dirk Anbeek. If this can be proven, I think it will be a serious breach of the Shareholders' Agreement by Ahold. I appreciate your comments to this.

I have also noted with interest that ICA Förbundet Invest AB, on my question, has denied that they have given PriceWaterhouseCoopers any mandate and that they will cover any costs in connection to the external audit. Maybe you could comment upon this as well?

Your conclusion, that I am in breach of the Shareholders Agreement, is in itself a serious accusation against me. The conclusion is obviously based on misunderstandings and incomplete information. In the interest of all shareholders this should immediately be checked out through our elected auditor, Deloitte & Touche.

As you will recall from our dinner conversation, I clearly denied that the authorization from Hakon Gruppen AS to Sverre Horn is any breach of the Shareholders' Agreement. The operational responsibilities for the Baltic States had been transferred to ICA (through ICA Baltic AB) long before Ahold's acquisition of shares. The authorization from Hakon Gruppen AS was prepared by the legal department and was explained to me as a necessary formal step as the formal ownership to the shares had not been transferred to ICA Baltic at that time.

For your information I may add that I have never been engaged in any transaction related to Hakonlita UAB except as board member in ICA AB, ICA Ahold AB and from February 1 2001 in ICA Baltic AB, and I have never had any personal or business relationship to Sverre Horn.



I have also noted with interest that the object for the external audit obviously has been all kind of business relationship between myself, or Canica, on the one hand, and Hakon Gruppen AS, with subsidiaries, on the other hand, while we have received no questions related to the situation in the Baltic countries. I believe that is a bit odd.

Jan, it is obvious to me, and I believe to all other persons involved as well, what this is all about.

Best regards,

Stein Erik Hagen

c.c. C.G. Sylvén